

## **Direct Service Volunteer**

EMMAUS is a Christian non-profit, working to prevent exploitation and empower male survivors of the sex trade to rebuild their lives. Our team is growing, and our culture is unique – our team is diverse in various ways, humble, quirky, gracious, hopeful, nuanced, and fun. We're looking for someone who shares these qualities and upholds the highest value for excellence, work ethic, and professionalism – because our mission demands our very best.

We are looking for volunteers. This role might be for you if you love seeing the unseen, serving the exploited, love Jesus, seamlessly and patiently integrate your faith into whole-person trauma-informed care, view life through a glass-half-full perspective, enjoy solving problems, have an insatiable appetite to learn, enjoy being on the front lines, have an insatiable appetite to learn, and share our value.

## Responsibilities may include:

- 1. Welcome clients to our drop-in center
- 2. Assist with the client intake process
- 3. Offer support to our clients while in the drop-in center.
- 4. Assist in keeping on with schedules for shower, laundry, closet, pantry, lockers, etc.
- 5. Serve meals to clients during lunch hour (or dinner).
- 6. Engage with clients who are visiting the Drop-In center, games, cooking, arts, crafts.
- 7. Sensitive to the needs of clients from the LGBTQ+ community.
- 8. Support outreach events such as canvas on known hot spots, distribute kits, pass out flyers.
- 9. Maintain all client and organization sensitive information confidential.
- 10. Be respectful and compassionate to clients coming to our Drop-In Center.
- 11. Arrive on time for duty and remain professional in your interactions with all clients and colleagues

## Expectations:

- · Learn about the organization and its policies;
- Get an orientation to the organization and training for your volunteer role;
- Ask for and have regular reviews or evaluations of your performance;
- Get guidance and support in your volunteer role.