

## CASE MANAGER

### EMMAUS

Headquartered in Fulton Market in Chicago, EMMAUS is a Christian 501c3 nonprofit organization that fights exploitation worldwide and supports male survivors' journey out of the sex trade into freedom and fullness of life. Additional information is available at [www.streets.org](http://www.streets.org).

### RATIONALE OF ROLE

The **Case Manager** will report to the **Director of Programs** and is responsible for providing case management, advocacy, crisis intervention, and safety planning for boys and men seeking relief from the sex trade. Additionally, the Case Manager with aid in the healing journey, equipping survivors with the tools needed to live a life free from exploitation.

### WHO WE'RE LOOKING FOR

This role might be for you if you:

- Have a passion for serving the exploited and unseen
- Can seamlessly integrate your faith into whole-person trauma-informed care
- Possess a desire to learn and problem-solve
- Enjoy being on the front lines
- Share [our values](#).
- *Male preferred*

### EDUCATION & EXPERIENCE

- You have a **Bachelor of Social Work or equivalent professional designation** or robust 'hard-knocks' education and experience working with victims of sex trafficking and commercial sexual exploitation.
- You are well-versed in **trauma-informed care** and how to integrate it into all aspects of services.
- You have **knowledge and experience** working with addiction, mental illness, and homelessness.
- You're **well-networked** in Chicago and knowledgeable of services available through local government and community-based organizations.

### PRIMARY RESPONSIBILITIES

- **Create and maintain** clients' files by assessing treatment needs; conducting assessments, developing monitoring and evaluating Customized Action Plans (CAP) plans and documenting progress through case notes
- **Determine** clients' needs by completing intake interviews; determining the need for therapeutic medical, psycho-social, and psychiatric evaluations; reviewing therapist evaluations, treatment objectives, and plans
- **Monitor** cases by conducting home visits, site visits; observing and evaluating treatments and responses; advocating for needed services and entitlements; obtaining additional resources; intervening in crises; providing personal support
- **Foster a welcoming atmosphere** conducive to respite and healing by leading a collaborative effort to plan program and activity-based opportunities for engagement

- **Promote health and well-being** by working with the boys and men we serve to plan weekly/monthly schedules for meals, groups, and activities.
- **Conduct intake and mental health assessments**
- **Assess safety and provide crisis management** and safety planning as needed
- **Maintain documents and other records** in compliance with organizational and external policies, procedures, and applicable licensing standards.

#### **WORK REQUIREMENTS**

- Must live in or around Chicago with means of transportation enabling local outreach
- A mixture of reasonable remote and in-office work, daytime and reasonable nighttime hours (as needed) to provide a consistent presence and accessibility to those seeking service
- Able to navigate exposure to elicited online content, with the support of protective processes and technology, to find and connect with victims
- Strong verbal and writing abilities
- Excellent organization skills and attention to detail
- Excellent interpersonal skills

#### **BENEFITS**

EMMAUS offers a competitive salary, health/dental benefits, public transit benefits, travel reimbursements, vacation time, etc.

#### **HOW TO APPLY**

Send your resume and cover letter briefly explaining your interest in EMMAUS, with *Director of Programs* in the subject line, to [jmitchell@streets.org](mailto:jmitchell@streets.org).

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IL 60607 [www.streets.org](http://www.streets.org)